

Quality & Price

The products in this catalogue are sourced from Mazda, as well as manufacturers and wholesalers across Europe and the Far East. Our suppliers are chosen because they provide high quality products offering great value for money backed up with comprehensive warranties. There are no hidden extras, all our prices include VAT and you will be advised of the delivery charge when you place your order.

Guarantee

All goods sold by MX5 city come with a 12 month manufacturer's warranty against faulty materials or workmanship. For full terms and conditions, please [CLICK HERE](#).

Delivery

All orders received by 3.00pm we endeavour to dispatch the same day subject to availability and cleared payment.

Courier Service

Our normal method of carriage is by courier and we aim to provide a next working day delivery service. However, occasionally, due to circumstances beyond our and the couriers control we may not meet our objective. Therefore please allow sufficient time for delivery. If you have not received your goods within 3 working days of placing your order please advise us.

Post

If an order weighs more than 1Kg it is far more cost effective to use a courier service. We will however advise cost of postage if required but would point out that goods sent by post are not insured for loss or damage and you should allow up to 28 days for delivery.

Returns

Upon receipt of your order you have 2 working days to advise MX5 City of any damage or shortages of the goods. If for any reason you have ordered the incorrect parts we offer a 14 days (from delivery date) refund or exchange policy, subject to the goods being returned in unused, perfect condition, with the original packaging still intact. Customers must meet the cost of return carriage on correctly supplied goods. Any returns after 14 days are at our discretion and a restocking fee may be charged of 15%. After 90 days no returns will be accepted.

MX5 City makes every effort to provide correct information and goods, however it is the responsibility of the buyer to ensure they are correct before fitting / use. When returning goods, you are responsible for the repackaging of the goods and they are in your care until they arrive at our warehouse, so please obtain proof of posting / delivery.

We regret that postage/packaging/insurance costs are non refundable, unless goods received are faulty or received in error. If you are unable to check the goods upon receipt, please note "NOT CHECKED" on the delivery papers before you sign for them. You then have two working days to check for damage / shortages, as stated above.

Privacy Policy

We (MX5 City) will use the information you submit on this website together with other information for administration, marketing and profiling your purchasing preferences. We may keep your information for a reasonable period to contact you about our services.

Please tick the appropriate opt-in boxes on the web pages where you submit personal information if you wish to receive information from us such as any of our special offers or promotions.

You have the right to ask for a copy of your information (for which we charge a small fee) and to correct any inaccuracies.

When you give us information about another person you confirm that they have appointed you to act for them, to consent to the processing of their personal data, including sensitive personal data and to the transfer of their information abroad and to receive on their behalf any data protection notice.